### **Kansas Board of Emergency Medical Services**



# **Basic Life Support Psychomotor Examination Guidebook**

The Kansas Board of Emergency Medical Services (KBEMS) is dedicated to ensuring standardized and uniform criteria for basic life support (BLS) psychomotor examinations. To reach this end KBEMS has developed this BLS Psychomotor Examination Guide.

The KBEMS BLS Psychomotor Examination is designed to assure protection of the public through measurement of entry-level BLS knowledge and competencies. Each candidate is evaluated as the lead team member as they assess and care for one simulated patient and direct the actions of one trained assistant during the examination.

Each candidate will complete a 15-minute patient management scenario blindly selected by the candidate during check-in to the examination. Evaluation of the candidate is based on their ability to correctly provide and manage treatment of a patient based on Mechanism of Injury (MOI) or Nature of Illness (NOI) and other assessment findings.

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### **BASIC LIFE SUPPORT (BLS) PSYCHOMOTOR EXAMINATION**

The KBEMS BLS Psychomotor Examination evaluates a candidate's ability to manage a simulated patient in the out-of-hospital setting. Scenarios have been developed in accordance with Kansas Emergency Medical Responder (EMR) and Emergency Medical Technician (EMT) Education Standards. Examination materials will be revised periodically to assure evaluation of current guidelines.

This examination is designed as a formal verification of candidate knowledge and psychomotor abilities to assist in assuring public safety. *It is not a teaching, coaching, or remedial training session.* Errors in candidate performance shall not be discussed with any candidate, instructor, Sponsoring Organization (SO) or Sponsoring Organization Examination Coordinator (SOEC).

Examination forms have been designed to evaluate terminal performance expectations of an entry-level provider upon successful completion of a Kansas-approved BLS initial course of instruction, not for use as "teaching" forms. If knowledge and skill mastery was achieved in the initial course of instruction, the candidate should be prepared for successful completion of the psychomotor examination.

Successful completion is defined as the coordination and provision of appropriate entry-level BLS patient care, based on the candidate's level of training. Failure to direct and provide appropriate care as a lead provider will result in an unsuccessful BLS psychomotor examination attempt. If the candidate is unsuccessful, remedial training and practice is strongly encouraged prior to subsequent attempts.

BLS psychomotor examination candidates will demonstrate an acceptable level of competence in the following:

### **Patient Management**

The candidate shall complete a 15-minute assessment, treatment and management of a moulaged simulated patient for a given scenario. This examination may include:

- a. Scene Size-up
- b. Primary Survey/Resuscitation
- c. History Taking/Secondary Assessment
- d. Vital Signs
- e. Implementation of treatment modalities
- f. Reassessment
- g. Coordination of partner activities
- h. Radio Communication with receiving facility
- i. Hand-off of patient to receiving facility staff

Candidates may use their personal stethoscope during the examination. Any other equipment or supplies must be prior-approved by KBEMS before the examination date.

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#### **Examination Process**

### Candidates WILL NOT receive examination results on the day of the exam.

Examination sites will have a minimum of two patient management stations. Stations will approximate realistic out-of-hospital situations. Candidates are examined individually. The candidate will draw a token which will determine the scenario to be examined. Candidates will be evaluated **solely** on his/her actions and decisions.

Candidates will be provided their scheduled Examination time by the SOEC during scheduling. Candidates should arrive and check-in within 30 minutes of their scheduled examination. Candidates will be advised of approval to depart from the examination site by the KBEMS Representative.

### **Candidate Orientation**

Candidates <u>must</u> view and understand the BLS Examination Orientation video available at <u>www.ksbems.org</u>. It is encouraged that viewing of the video be conducted during the initial course with facilitation by the initial course instructor. At the examination site, candidates will complete and sign a Candidate Affirmation Form (Appendix F), verify identity by presentation of a government- issued photo ID and draw the scenario to be examined. To ensure consistency in the exam process, candidate's will not be advised what scenario they have drawn.

### **Examination Outcomes**

Following notification to candidates, KBEMS will provide SOs and primary instructors aggregate data reference candidate outcome and most frequently documented errors or omissions.

### SO/SOEC RESPONSIBILITIES

Sponsoring Organizations are responsible for ensuring a non-discriminatory environment. In the event a discrimination complaint is deemed valid, the SO shall accept responsibility and cost associated with the candidate's re-examination for the nullified attempt only.

### Requesting to Host the BLS Examination

BLS examinations may only be hosted by Sponsoring Organizations. Requests to host must be made by email or received via USPS at least 60 calendar days prior to the desired examination date.

### **SOEC/Alternate SOEC Responsibilities**

The SOEC and an alternate SOEC are appointed by the SO and one must be present and accessible at the examination site during the entire exam. Neither the SOEC nor the Assistant SOEC will be allowed to serve as an examiner. The SOEC is responsible for planning, staffing, and assisting with quality control of the examination site as follows: Requests must include: the anticipated number of candidates to examine and the number of stations the SO is planning to have.

The Assistant SOEC shall be pre-assigned by the SOEC at the time of the examination request. The Assistant SOEC will fill the responsibilities of the SOEC in an emergency. This person's name and phone number shall be included in the Request for Examination.

The SOEC's responsibilities include but are not limited to:

- Maintain a complete candidate roster. In the event of inclement weather, power failure
  or other reasons that may compromise staff or candidate safety or prevent the
  examination be conducted, the examination may be postponed or cancelled. In the
  event of such an occurrence, the SOEC is responsible for notification of KBEMS,
  candidates, and all exam staff. The examination shall be rescheduled at the first
  available date agreeable between KBEMS and the SOEC.
- Secure KBEMS Representation at least 60 days prior to preferred exam date. If a KBEMS Representative is not available, the examination must be rescheduled. The request for an examination must include:
  - Exam location address
  - Exam date & time (please remember to include 1.5 hours for examinations with 4 or less stations and 2 hours for examinations with more than 4 stations before the first candidate is scheduled to examine for event briefings and set-up. Examination for the first scheduled candidates will begin at 0930 hours.
  - Number of examination stations shall not exceed 10 (must be in multiples of 2)
  - Number of candidates allowed to examine at the site (include number of retest slots that will be available, if applicable)
- Submit a list of desired examiners for KBEMS approval, at least 30 days prior to the

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examination. To ensure adequate numbers of examiners to support the examination site, it is recommended that additional examiners be included in the list submitted for validation. Examiners must have a minimum of two years of experience, hold current certification at or above the level of EMT, and not be currently in an investigations process.

- Contract with Examiners approved by KBEMS.
- Contract with Assistants certified at or above the level of EMT, who are physically
  able to perform as an assistant for the entirety of the schedule examination. One
  assistant must be present in each examination station.
- Secure/contract with Simulated Patients. It is recommended that such persons be at least 18 years of age, of average height and weight, and capable of being coached to realistically simulate a patient. Candidates registered for the examination may not serve as patients or assistants at the exam site. Students currently enrolled in EMR and/or EMT courses cannot be used as patients for the examination.
- Advise persons serving as patients of the need to wear snug-fitting shorts and tank tops to facilitate exposure down to such garments. Simulated patients must be advised that the possibility of clothing becoming stained by makeup and/or simulated blood exists and that neither the SO nor KBEMS shall be responsible for replacement of such garments. KBEMS shall provide outer garments.
- Ensure all examiners, assistants and simulated patients have read and understand the information outlined in the BLS Psychomotor Skills Examination Guidebook.
- Provide a copy of the final Examination Roster to KBEMS at least 7 days prior to the scheduled examination date. <u>NO candidate will be added to the roster after</u> <u>submission to KBEMS.</u>
- Ensure exam-related activities are conducted without discrimination or prejudice.
- Ensure Examiners, Assistants and Simulated Patients can conduct themselves in a consistent, objective, professional manner throughout the examination. Should a discrimination complaint be deemed valid, the SO shall be responsible for the cost for the candidate to re-examine.
- The SOEC shall develop a remediation plan for any examination staff member(s) found to have participated in any of the Prohibited Behaviors outlined in this document. This plan will be developed on a form provided by the Executive Director, submitted to the Board for approval and provide approved remediation to the examination staff member(s) identified.
- Ensure facilities meet KBEMS requirements.
- Ensure availability of clean, functional equipment for each station as listed in the Equipment List.
- Assist with ensuring timely flow of candidates through the examination process.
- Ensure candidates do not discuss scenarios, materials, etc., while at the exam site.

#### **Examination Enrollment Roster**

The Examination Enrollment Roster, in the Public Portal should be populated as soon as possible with potential candidates scheduled for the examination site. KBEMS Staff will complete validation of successful course completion for all candidates entered on the examination enrollment roster.

### **Examination Scheduling Roster**

The Examination Roster was developed to assist with scheduling candidates for the examination. Candidate scheduling is the responsibility of the SOEC. A copy of this roster should be presented to the KBEMS Rep no later than the morning of the examination. Candidates must be eligible to test or retest. Any candidate not on the final examination roster as provided to KBEMS, will be dismissed by the SOEC from the examination site. KBEMS staff will not be responsible for dismissal of candidate(s) from an examination site due to the candidate not being included on the Examination Roster.

### Minimum Examination and Candidate Scheduling

Examination sites must be scheduled for a minimum of 10 candidates. Each examiner can examine 2 candidates per hour and stations must be planned in multiples of two.

### Equipment

The SOEC is responsible for ensuring availability of supplies, functionable equipment and station setup for the exam. KBEMS will provide examination scenarios and examination forms.

#### **Facilities**

The exam facility must be large enough to accommodate the following:

- At least 100 square feet of floor space that is clear of all physical obstructions that restrict examination staff and/or candidate visibility or movement for each station. Each station shall be partitioned in a manner to allow ease of entry and exit and prohibit observation by others.
- 2. All rooms used as part of the examination process, must have electrical plugins and extension cords to plugin and position video cameras and for KBEMS Rep tablet/laptop.
- 3. An environment free of undue noise and distraction.
- 4. A climate-controlled environment with adequate lighting.
- 5. A waiting area that will accommodate twice as many candidates as available examination stations.
- 6. Adequate restroom facilities, drinking water (fountain or bottled) and adequate parking.
- 7. Space to conduct the Examiner Orientation and prepare simulated patients.
- 8. A table and chair in each station for Examiners.
- 9. A secure room for KBEMS use.

#### **REQUIRED STAFFING**

Each examination room shall be staffed by one examiner, one assistant, and one simulated patient. Individual examiners can examine a maximum of 10 candidates at any examination site. Exam staff shall be located in their assigned room throughout the scheduled examination. KBEMS staff or the SOEC must be notified of the need for breaks prior to leaving the examination area. Should the examination day include a meal break, exam staff will be notified by KBEMS staff or the SOEC when they must return to their station to facilitate completion of the remaining exams.

#### **Examiner Qualifications**

Examiners are recruited by the SO and approved by KBEMS. Only EMS providers, professional nurses or other allied health professionals with a minimum of two years of experience and holding current certification or license, with no pending disciplinary actions and without conflicts of interest associated with any candidate(s) should be considered. In no case should a primary instructor serve as an Examiner at an examination site where their students are being examined.

Examiners shall be selected for their expertise and understanding that there is more than one acceptable method to perform Patient Management. Further they must possess the ability to fairly, consistently, objectively document a candidate's performance. Examiners are responsible for conduct within their station and must ensure the integrity and reliability of the examination and maintain strict security of all examination material.

The examination station team may be a combination of out-of-hospital providers, nurses, physicians and other trained allied health personnel, shall have experience working with or teaching BLS providers, and have experience in the formal evaluation of BLS psychomotor patient management skills. It is recommended to recruit currently certified Kansas EMTs or higher to serve as examiners due to their familiarity with course content.

If necessary, contact KBEMS for assistance with examiner selection. Final confirmation of selected Examiners is at the discretion of KBEMS. The KBEMS Rep has the authority to dismiss any Examiner for due cause at any point during the examination.

### **Examiner Responsibilities**

Examiner responsibilities include:

- Understand the content of the BLS Psychomotor Skills Examination Guidebook.
- Ensure the examination is conducted equally for all candidates without discrimination due to race, color, national origin, religion, sex, gender, age, disability, position within the EMS system.
- Ensure professional, unbiased, non-discriminatory evaluation of all candidates
- Read Instructions, Scenario and other information exactly as printed to every candidate
- Verbalize the candidate's identification number, date & time for recording by the video camera

- Monitor and record all performances on examination forms
- Ensure consistent presentation of all equipment, props, and moulage during the examination
- Coach/program simulated patient for the assigned station
- Maintain security of all examination material, equipment, supplies, and return to the KBEMS Rep at end of exam

#### **EMT Assistants**

One person trained at or above the EMT level, must be selected to serve as a trained EMT Partner/Assistant for each examination station. Assistants cannot be related to the candidate examining or be biased towards the candidate being examined.

Assistants will greet the candidate outside the station or in the candidate check-in area, introduce themselves and as a team will enter the examination station. Assistants will don gloves prior to beginning each examination. Assistants will position themselves on the floor, either beside or across the patient from the candidate, throughout the examination.

Any person selected as an assistant should not have mobility restrictions. Understand the content of the BLS Psychomotor Skills Examination Guidebook.

#### Simulated Patients

One person, preferably trained at or above the EMT level, must be selected to serve as a simulated patient for each examination station. Persons selected as simulated patients must be clothed in shorts and tank tops to facilitate application of moulaged injuries. Simulated patients cannot be related to the candidate examining or be biased towards the candidate being examined.

It is recommended that Simulated Patients be certified EMS professionals at or above the EMT level, or other emergency healthcare professionals, capable of being programmed to effectively act out the role of a real patient in a similar out-of-hospital situation. If necessary, EMS students may be used as simulated patients. It should be remembered that the more realistic the Simulated Patient presentation, the more realistic the simulated event and the fairer the evaluation process.

#### **Prohibited Examination Staff Activities:**

- Accessing electronic devices in the examination station, to include cellular devices, hand-held computer devices, laptops, tablets or other electronic devices, pagers, or watches. All personal property, i.e., any of the above or wallets, purses, firearms or other weapons, hats, bags, coats, jackets, eyeglass cases, books, notes, pens and pencils are to be secured in the examiner's vehicle or with the SOEC throughout the examination.
- Copying or recording of examination material
- Sharing of information acquired in the examination station

If failure to comply with these responsibilities is suspected; the KBEMS Rep may implement actions identified under Prohibited Behavior & Dismissal from Examination sections of this document.

### **Roster for Skills Examiners and Simulated Patients**

To facilitate room coordination, a roster is provided to keep track of Examiners, Assistants and Simulated Patients. This roster shall be provided by the SOEC and maintained by the KBEMS Representative during the examination and for future reference.

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### **KBEMS RESPONSIBLITIES**

Ensure protection of the public through validation of a candidate's ability to manage a simulated emergency event.

KBEMS will provide feedback to the SOEC regarding the performance of examination staff and will provide feedback to the SOEC and primary instructors aggregate data reference examination outcomes and most frequently documented errors or omissions.

### **Examination Administration**

The KBEMS Representative (Rep) is responsible for examination administration and assurance that all candidates complete the examination in the same standardized format in accordance with approved policy and procedure.

The KBEMS Rep shall visit all stations to ensure compliance with approved exam criteria and processes. The KBEMS Rep shall review station set-up and equipment during prior to the examination, noting the following:

- Testing environment comfort
- Unnecessary noise or distraction
- Candidate entry or exit effect on other's performance
- Required equipment is present and functioning
- Required Simulated Patient presence
- Any alteration from the directed station setup
- Examination forms for:
  - Areas left blank
  - Examiner comments

The KBEMS Rep may discuss documentation abnormalities with the Examiner and/or other examination staff to obtain clarification/correction. Identified errors require the Examiner to make necessary corrections to the examination form and initial such changes.

During video reviews, the KBEMS Rep shall review:

- Job function performed as directed by KBEMS staff
- Consistency of equipment and supply reset
- Examiner, assistant and simulated patient verbal and non-verbal communication
- Consistency of examination instruction and scenario presentation by the examiner, assistant and simulated patient
- Security of scenario information or documentation
- Time limits enforced
- Exam staff is courteous, professional, non-discriminatory and non-threatening
- Activities addressed in the Prohibited Behaviors section below will be shared with the SOEC for the examination and the Examination staff member(s) involved.

### **General Responsibilities**

The KBEMS Rep is responsible to:

- Ensure the exam remains on schedule
- Ensure all stations are conducted in the same standardized format. Administration
  of any part of the exam in any manner different from those prescribed
  constitutes an exam accommodation. Accommodation requests must be made to
  KBEMS and be prior-approved to be used during the examination. NO
  accommodation authorization will occur at the exam site. Should a
  candidate make such a request, the KBEMS Rep must advise the candidate
  that fees collected for the examination are those determined by the SOEC for
  expenses associated with conducting the examination site and it is solely at
  the SOEC's discretion whether such fees are non-refundable.
- Inspect facilities
- Address possible cases of dishonesty or discrimination
- Inspect candidate government-issued photo ID, candidate photo and signed Affirmation form
- Orient examiners, assistants and simulated patients
- Address prohibited behavior during the exam, such as threats towards staff, use of unprofessional (foul) language, or any other prohibited behavior inconsistent with behavior of EMS professionals.
- Ensure collection of all necessary documentation, video equipment, scrubs, moulage kit, etc.
- Acquire Examiner clarification and/or correction on examination forms
- At NO Time is a KBEMS Rep permitted to change examination documentation.
- At NO Time will the KBEMS Rep, SOEC, or exam staff inform candidates of unofficial examination results, provide opinion as to candidate performance, allow candidate review of completed examination forms, provide recommendation to improve performance, indicate perceived candidate outcome.

#### **BLS Examination Results**

### KBEMS reserves the right to nullify any psychomotor examination that does not meet acceptable criteria for validation as outlined herein.

Candidates are required to complete one Patient Management examination and the NREMT cognitive examination to obtain KBEMS certification. Candidates are eligible for up to **four complete psychomotor examination attempts**, provided all other "Entry Requirements" are met. Graduates from a BLS initial course of instruction have two years from the date of course completion to successfully complete all components of the KBEMS certification process as outlined below:

- 1. Passed cognitive and/or psychomotor examination results are valid for twelve months from the date of the examination, provided all other requirements are met.
- 2. Candidates are eligible for up to three retest attempts (4 total attempts), provided all other requirements are met.
- 3. Complete both the cognitive and psychomotor components of the examination within two years of date of course completion.

### **Psychomotor Examination Accommodations**

All candidates must complete the psychomotor examination in the same standardized format. The presentation of any station shall not be altered to accommodate candidate request(s) without prior-approval from KBEMS. Alternative equipment or supplies shall not be allowed for use during the examination without prior-approval from KBEMS. The onsite KBEMS Rep is not authorized to make determination for accommodation or use of alternative equipment at the psychomotor examination.

### **Examination Complaint(s):**

Examination complaints will be reviewed onsite by the SOEC and the KBEMS Rep. Information gathered and reviewed by this team will be forwarded to the KBEMS Examination Specialist and Education Manager for final resolution.

Should the KBEMS Rep receive a complaint that may be valid, he/she shall provide the candidate with the Examination Complaint Form. The candidate will be permitted adequate time, in a secluded area, to complete the form. **The KBEMS Rep shall only permit a candidate to file a complaint based upon discrimination.** The KBEMS Rep shall under **NO** circumstances inform the candidate or anyone else of the candidate's pass/fail status. Please ensure the candidate has provided contact information should more questions arise during the complaint review process and advise that the final decision will be provided in writing within 15 days.

Examination complaint review guidelines include:

- 1. The KBEMS Rep shall inform the SOEC that a formal complaint has been initiated.
- 2. The KBEMS Rep shall notify the involved examiner that a complaint has been filed and advise that he/she shall remain on-site for an interview by the KBEMS Rep, if necessary.
- 3. Results of the examination, either pass or fail, cannot be changed by the KBEMS Rep, SOEC, or any other exam staff. Should the complaint be deemed valid the examination results will be nullified.
- 4. Any candidate whose results have been nullified shall complete the examination attempt again, at no charge to the candidate, at an upcoming examination site, by a different examiner.
- 5. The final KBEMS decision shall be sent to the candidate within 15 days of the examination via electronic communication and USPS.
- 6. All documents including the Complaint Form and KBEMS final report shall be maintained as part of the candidate's examination record.

#### False Identification

Any candidate attempting use of false identification shall be dismissed from the examination site. A report will be filed with the KBEMS investigator documenting all individuals involved, including the candidate scheduled to take the examination and the true-identity of the individual attempting to take the exam, if it can be determined.

**ID** Photocopies are not official and will not be accepted. If a candidate has no acceptable form of ID, they will be dismissed from the examination.

#### Late Arrival

Candidate's not checked in and available to examine at their scheduled time will not be allowed to examine.

### **Examination Interruption**

If a candidate withdraws from the examination for any reason prior to completion:

- Candidate examination materials will be delivered to the KBEMS Rep.
- The examiner will provide written explanation of the events leading up to the candidate's withdrawal on the Examination Form.

In the event of interruption of an examination station, the KBEMS Rep shall use best judgment and nullify results if it is believed the interruption adversely impacted the candidate's performance.

For any interruption, the KBEMS Rep, Examiners, and SOEC must secure examination materials until the examination can continue. Consider nullifying the results of candidates testing when the interruption occurred and permit restart and completion after order is restored.

Decisions to interrupt an examination should be based on ensuring the health and safety of everyone involved.

#### **Use of Prohibited Materials**

Candidates are prohibited from:

- Bringing notes, study materials or personal items, including, but not limited to cellular devices, hand-held computer devices, laptops, tablets or other electronic devices, pagers, watches, wallets, purses, firearms or other weapons, hats, bags, coats, jackets, eyeglass cases, books, pens and pencils, are prohibited at the exam site. Wedding rings and other religious items are allowed, but will be checked for any electronic capabilities
- Copying or recording examination material
- Sharing of information acquired in the examination station

If such activity is suspected by the exam staff or SOEC; immediately notify the KBEMS Rep. At the discretion of the KBEMS Rep the following may be initiated:

- 1. Immediate suspension of all examination activities if more than one candidate is suspected
- 2. Interview all candidate(s) suspected of using prohibited materials.
- 3. All suspected candidates shall be interviewed separately.
- 4. Attempt to obtain all notes or recordings in question for further inspection.
- 5. Dismiss suspect candidates
- 6. After all materials are retrieved, interviews completed, and the KBEMS Rep is reasonably satisfied that all involved candidates have been dismissed, resume the examination

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For any incident identified above, the KBEMS Rep, all exam staff, witnesses and the SOEC shall prepare signed, written documentation of the following:

- Name, address, email and phone number for witnesses
- Purpose/function at the exam site
- A summary of facts associated with the situation
- Identification of violator by name and/or ID#
- Explanation of each candidate's involvement in the misconduct

#### **Prohibited Behavior**

KBEMS has disciplinary policies in place addressing prohibited behavior of candidates and examination staff.

Prohibited behavior may include, but is not limited to:

- 1. Observation of giving, receiving or aiding in a candidate's examination
- 2. Accessing, possessing, reproducing, disclosing or using any examination materials, during the examination
- 3. Evidence of sharing examination information with other candidates
- 4. Disturbing or preventing others from an equal opportunity for exam completion
- 5. Making threats toward the KBEMS Rep, other examination staff or other candidates.
- 6. Use of unprofessional (foul) language when interacting with the KBEMS Rep, examination staff or other candidates.
- 7. Offering any benefit to the KBEMS Rep, SOEC and/or examination staff in return for aid or assistance for completion of an exam.

The above behaviors constitute sufficient cause to:

- Bar candidate and/or examination staff participation at the examination site
- Terminate participation in an examination
- Invalidate examination results
- Withhold or revoke scores or certification
- Take other appropriate action

To ensure objective and accurate candidate evaluations, the following actions may be implemented:

Examination staff failing to abide by the policies outlined in the Examination Guidebook can result in written counseling and/or suspension from the examination process. Penalties for violations include:

- Prompting, coaching, and/or lack of engagement in the examination process shall result in:
  - o 1st offense:
    - 1-year deferment; and
    - Board-approved SOEC remediation
  - o 2<sup>nd</sup> offense
    - Permanent deferment
- Failure to comply with rules outlined in this Examination Guidebook, failure to perform and/or provide scenario or scenario content in consistent manner:

- o 1st offense:
  - Counseled by SOEC
- o 2<sup>nd</sup> offense:
  - 1-year deferment: and
  - Board-approved SOEC remediation
- o 3<sup>rd</sup> offense:
  - Permanent deferment
- Unprofessional conduct including rude, offensive, sarcastic comments to candidate questions/actions or to others present at the examination site:
  - Minor infraction
    - 1-year deferment; and
    - Board-approved SOEC remediation
  - o Infraction resulting in potential increased anxiety for candidate
    - Permanent deferment

#### Dismissal from the Examination

The KBEMS Rep possesses the authority to dismiss staff or candidates for misconduct as outlined above. However, dismissal should be a last resort.

The KBEMS Rep must use best judgment in handling the situation. Take no action until there is certainty:

- Candidate or staff has given or received assistance;
- Prohibited aids, including electronic communication devices were used
- Disturbance of others ability to examine
- Making of threats toward the KBEMS Rep or examination staff
- Use of unprofessional (foul) language at the examination site
- Removal of examination materials from a station
- Engaging in prohibited behavior during examination

When a violation is substantiated, immediately collect all examination material from the station and dismiss the violator(s) from the examination site. Advise candidate(s) or staff being dismissed that this action is due to failure to abide by examination policy(s). Provide a full written account of the incident. For candidate(s): indicate on the Examination Form that the candidate's results are subject to misconduct as documented in your incident report.

### **Reporting Examination Results**

The KBEMS Rep shall verify accuracy and completion of all examination results. This may be accomplished at the examination site or following, at the discretion of the KBEMS Rep.

All official written records shall be retained by KBEMS in accordance with KBEMS license management system policy and include the following:

- Identification Number (State Certification #, Assigned Candidate #, etc.)
- Examination Date (Month, Day, Year)

- Examiner Name
- Examination Site (Name of Facility, City, State)
- Retesting (Yes or No)
- Identify Medical vs. Trauma

### **Completion of the Psychomotor Examination**

The KBEMS Rep will ensure examination security as follows:

- 1. Collection of all examination material from examiners, including:
  - a. Scenario
  - b. Examiner notes
  - c. Candidate notes
  - d. Video equipment
  - e. Scrubs
  - f. Moulage kit
  - g. Any other KBEMS or SO provided equipment or supplies
- 2. Before dismissing Exam staff, the KBEMS Rep will briefly interview for problems or areas of concern/confusion that may have occurred.



### APPENDIX A

# Kansas Board of Emergency Medical Services BLS Examination Scheduling Roster

Exam L	ocation:		Exam Date:	Cut-off Date:		
KBEMS	S Rep:		Phone	:		
SOEC:			Phone	:		
	SCHEDULED EXAM TIME	NAME	CERTIFICATION #	PHONE/EMAIL		
		1.				
		2.				
		3.				
		4.				
		5.				
		6.				
		7.				
		8.				
		9.				
		10.				

SCHEDULED EXAM TIME	NAME	CERTIFICATION #	PHONE/EMAIL	EXAM	MEDICAL	TRAUMA



### Appendix B

### **Kansas Board of Emergency Medical Services**

### **PSYCHOMOTOR EXAMINATION**

#### **EQUIPMENT LIST**

- Examination gloves
- Penlight
- Alcohol preps to clean stethoscope and other equipment between candidates
- Blood pressure cuff
- Stethoscope
- Sterile Water Bottle
- Scissors
- Scratch paper & pencil/pen
- Blanket
- Tape
- Bandages
- Dressings
- Rigid or semi-rigid splints of various adult sizes
- Long Spine Board w/ functional straps
- C-collars
- Hemorrhage-control tourniquets
- Simulated or empty Aspirin, Nitroglycerine, Albuterol Metered-dose and nebulized, Epi-Pens, Oral glucose, Activated charcoal, Naloxone, Atropine/Pralidoxime chloride containers and equipment appropriate for BLS administration
- Oxygen cylinder w/ regulator (assembled)
- Bag-valve device w/ masks (assembled)
- Nasal cannulas
- Non-rebreather mask
- Oxygen tubing
- Nebulizer
- Cravats
- Towels
- Non-invasive positive pressure ventilation device (CPAP)
- Monitor cable and electrode
- Pillow (optional)
- Additional blanket for patient to lay on (optional)



# Appendix C Kansas Board of Emergency Medical Services

# **BLS Psychomotor Examination Staff Roster**

Examiner:	PATIENT MANAGEMENT – TRAUMA	
		Initial B/P Resp HR
	PATIENT MANAGEMENT – TRAUMA	Medical / Trauma Scenario #
Examiner:		Exam Location:
		Initial B/P Resp HR
	PATIENT MANAGEMENT – MEDICAL	Medical / Trauma Scenario#
Examiner:		Exam Location:
Simulated Patient:		Initial B/P Resp HR
Assistant:		
	PATIENT MANAGEMENT – MEDICAL	Medical / Trauma Scenario#
Examiner:		Exam Location:
		Initial B/P Resp HR
Assistant:		



### Appendix D Kansas Board of Emergency Medical Services

### CANDIDATE EXAMINATION INSTRUCTIONS PSYCHOMOTOR SKILLS EXAMINATION

Welcome to the Basic Life Support Psychomotor Skills examination station.

You have fifteen (15) minutes to assess, manage and treat discovered conditions and/or injuries. If equipment is not present, verbal patient management is expected, unless advised otherwise.

You should communicate with and manage your patient as you would in a real situation. I will document your treatments and may ask questions if clarification is needed.

You may remove the Simulated Patient's scrubs, if necessary to facilitate assessment. Clinical information not obtainable by visual or physical inspection, for example blood pressure, will be provided only after demonstration of how you would obtain that information.

You have one (1) EMT trained partner/assistant working with you. This person will follow your direction and perform as directed by you.

You may take the next two (2) minutes to review the available equipment. This time cannot be used to prepare, position or setup equipment and cannot be used to begin documentation.

Do you have any questions?

After candidate completes the equipment review:

Read "Dispatch" information from the prepared scenario and begin 15-minute time limit.



### Appendix E

# Kansas Board of Emergency Medical Services Examination Staff Orientation

### **GENERAL**

- Introduce Rep(s) and SOEC
- Thank You
- Have you read Exam Staff brochure and do you understand your responsibilities for today?
- This is a formal verification of competency. There is NO teaching, coaching, or remedial training allowed
- DO NOT indicate satisfactory/unsatisfactory performance
- DO NOT discuss performance outside examination room
- Unprofessional conduct, discrimination or harassment is not tolerated of candidates or Exam Staff.
- Ensure consistency of the following throughout the day:
  - Patient actions
  - o Props
  - Moulage
  - Equipment
- NO written materials or electronic devices (watches, cell phone, etc.) in the station.
- Understand your role prior to examine start:
  - o Examiner:
  - o Assistant:
  - o Patient:
- Report equipment failures immediately.
- Scenario time is fifteen (15) minutes
- Candidates are not allowed to write any notes prior to exam start.
- Ensure candidates do not take anything (including notes) from the station.
- Exam staff discussion of Candidate performance must be of an objective nature ONLY
- Return all exam materials to KBEMS staff before leaving exam site.

#### **EXAMINER**

- Secure exam materials
- Objectively record performances on evaluation forms provided
- Document examiner information, scenario number, etc., on evaluation form
- Monitor time closely.
- DO NOT Allow Oxygen or Oxygen Delivery Devices To Be Applied To Patient Faces
- Verbalize candidate identification number, date & time for recording on video.

- Read "Examination Instructions" to all candidates exactly as printed. Allow candidate 2 minutes to inspect equipment and ask questions.
- 5 sets of vital signs are provided in the scenario (initial, 2 sets for appropriate Tx and 2 sets for inappropriate Tx), **DO NOT** provide scenario VS until physically assessed (initial set by candidate, subsequent sets as directed by the candidate) and assessed VS provided to the examiner

### **EXAMINERS AND ASSISTANTS**

If the Candidate provides incomplete, inappropriate or incorrect treatment:

- Repeat the request to the candidate for confirmation, or request an explanation of how they would do the task, for instance:
  - o If a candidate states, "I'd apply high flow oxygen," respond, "Please explain how you would do that."
  - o If the candidate verbalizes; "I'd do a quick assessment of the legs," ask the candidate to perform the assessment as he/she would in the field.

#### **ASSISTANTS**

- Don gloves
- Greet candidate in area identified.
- Introduce self, give candidate the provided watch.
- Be on the floor with the candidate throughout the examination.
- Follow the candidate's patient care directions

#### SIMULATED PATIENTS

- Act appropriately for the situation/etiology.
- Ensure responses are consistent with every candidate throughout the day.
- Remember what has been assessed/treated to assist the Examiner.
- If you are moulaged today, KBEMS staff has makeup remover.

### Any questions?



### Appendix F

### **Kansas Board of Emergency Medical Services**

### **BLS CANDIDATE AFFIRMATION FORM**

By my signature, I affirm that I have viewed and understand the information presented in the Candidate Orientation video.	
<ul> <li>I agree to fully abide by all policies of the Kansas Board of EMS (KBEMS).</li> <li>I understand that KBEMS reserves the right to invalidate/nullify my examination results if I have not complied with all rules/policies.</li> <li>I understand that my attendance at today's examination does not guarantee m certification by KBEMS.</li> <li>I understand all decisions made by the Kansas Board of EMS are final.</li> <li>I understand that I must contact the KBEMS Representative immediately if I fer I have been discriminated against during the examination.</li> <li>I understand that my complaint WILL NOT be accepted if I do not file such before leaving this site.</li> <li>I understand that KBEMS and examination staff, will not provide any information reference errors in my performance.</li> <li>I understand that all official examination results will be provided in writing, either electronically or via USPS following formal processing by KBEMS.</li> <li>I agree to and understand my performance today will be video and audio recorded for review by KBEMS.</li> <li>I understand that making threats toward KBEMS or Examination staff, use of unprofessional (foul) language, or committing other prohibited behavior may be sufficient cause to invalidate/nullify the results of my examination, terminate participation in the examination, or take other actions as the situation warrants</li> <li>I assume all responsibility for completing the examination as required by policicand procedures of KBEMS.</li> </ul>	er e
hereby affirm the examination complaint process has been explained to me and declare that all information I have provided is truthful, correct, and matches my true dentity which coincides with my information on the official roster for this examination.	
RIGNATURE: DATE:	



### Appendix G Kansas Board of Emergency Medical Services

### Psychomotor Examination Complaint Form

I desire to file a formal complaint based upon the following information in accordance with KBEMS policy as explained in the "Candidate's Examination Orientation" video. I fully understand that the KBEMS decision is final and agree to abide by the final and official decision. I further understand that this complaint will not be resolved today and that I will receive final disposition within 15 days of this examination date.

This complaint is due to my belief that I was discriminated against in the examination station.
Summary of Circumstances:
Printed Name:
Signature:
Date:

NOTE: Please do not leave the examination site until released by the KBEMS Representative following review of this complaint and determination of need for more information.



### Appendix H Kansas Board of Emergency Medical Services

### **Examination Complaint Review Form**

We the Examination Complaint Committee, met for review of the following situation and all related facts as attached:

Nature of Situation:		
Summary of Facts (us	e back of form if necessary):	
After reviewing the factis as follows:	ets as presented, the Examination Complaint Comm	nittee's official decision
		_
		_
		_
Exam Site:	Date:	

This form shall become part of the candidate's examination documentation.



### Appendix I

### **Kansas Board of Emergency Medical Services**

# **Examination Complaint Final Report Form**

Candidate:	Exam Site:	
Date:		□ Trauma
Examiner:	Examiner Contact:	
Following consideration of the facts as present official decision is as follows:	ented, the Examination Com	plaint Committee's
Nullify the results of the exam of the examination at no char		<del>-</del>
Invalid complaint, all results in	n question stand as reported	l.
We the undersigned have reviewed	the candidate's complaint ar	nd all presented facts.
The candidate was advised in writing on the media and USPS mail.	e day of	, 20 by electronic

This form shall become part of the candidate's examination documentation.



### Appendix J **Kansas Board of Emergency Medical Services**

### **EXAMINATION STAFF AFFIRMATION FORM**

By my signature, I	Certification #
	resented in the Examination Staff Orientation
affirm:	
<ul> <li>removed from participation in the future examinations.</li> <li>I have read the BLS Psychomotor staff brochure and agree to fully all</li> <li>I understand that electronic device candidates, are not allowed in the</li> </ul>	es, whether belonging to exam staff or
hereby affirm that I have advised KBEM involvement with any candidate(s) examinexamination of such person(s).	, ,
SIGNATURE:	

DATE: \_\_\_\_\_

### Appendix K

### KANSAS BOARD OF EMERGENCY MEDICAL SERVICES EXAMINATION SURVEY

This is an anonymous evaluation of your experiences today and will in no way effect your examination results. The Kansas Board of EMS will use this information as part of the examination quality improvement process.

### Thank You

								···	odo Bodi a oi Eivi			
Exam	Date: _				Exam Location	on:						
	Is toda	s or fill in thay's examina 1 <sup>st</sup> attempt	ation a:		•	n k	<b>)</b> .	Ret	est for this level	of certi	ification	
2.		is a retest, v Yes	vas your	1 <sup>st</sup> at	tempt prior to	•		)18? No				
3.		xamination EMR	is for		certificat		).	EM	Т			
4.		ne KBEMS I Courteous			that apply) Knowledgeab	le		C.	Professional	c	d. NA	
5.		ne Examine Courteous			at apply) Knowledgeab	le		C.	Professional	c	d. NA	
6.		e Exam Ass Yes	istant fol	ow y	our direction?			rovi No	de additional info	ormatio	on in comme	nts)
7.	inform	e Simulated ation in com Yes		espo	nd to your qu			nd as No	ssessment? (Plea	ase pro	ovide additio	nal
8.	additio	ou watch the onal informa Yes				•	to N		nding today's exa	aminati	ion? (Please	provide
Comm	nents: (A	Additional sp	ace on t	ack)				-				

### Appendix L

# KANSAS BOARD OF EMERGENCY MEDICAL SERVICES AUTHORIZATION TO USE ALTERNATIVE EQUIPMENT

l,	, have been scheduled to challenge					
The Kansas Board of Emergency I	Medical Services: Basic Life Support Psychomotor					
Examination for certification at	on					
, 20	<u></u> .					
I am requesting to use the followin	g equipment during my examination for certification:					
1.	Approved Denied					
2.	Approved Denied					
3.	Approved Denied					
4.	Approved Denied					
Representative during check-in for	ved for use, must be presented to the KBEMS tagging as KBEMS authorized equipment. Failure to authorized tag will result in the Examiner denying use ion station.					
Candidate Signature	Request date					
KBEMS Signature	Authorized date					

### Appendix M

# KANSAS BOARD OF EMERGENCY MEDICAL SERVICES EXAM ASSISTANT SURVEY

This is an anonymous evaluation of your experiences today. The Kansas Board of EMS will use this information as part of the examination quality improvement process.

### Thank You

	Kansas Board of EIVIS
Exam Date:	Exam Location:
Circle answers or fill in the blan  1. Your examination station  a. Medical	·
Was the KBEMS Rep:     a. Courteous	b. Knowledgeable c. Professional
Was the Examiner atten comments)     a. Yes	ve to the candidate's performance? (Please provide additional information in b. No
	t respond to candidate questions and assessment findings when requested? Il information in comments) b. No
<ol><li>Did the Exam Staff Oriel information in comments</li><li>a. Yes</li></ol>	tation adequately prepare you for your role today? (Please provide additional b. No
Comments/Recommendations:	Additional space on back)

### Appendix N

# KANSAS BOARD OF EMERGENCY MEDICAL SERVICES SIMULATED PATIENT SURVEY

This is an anonymous evaluation of your experiences today. The Kansas Board of EMS will use this information as part of the examination quality improvement process.

### Thank You

								Nalisas	Board of Eivis	
Exam	Date: _				E×	cam Location: _				
	Your		tion stati			question as for	 b.	Trauma	a	
2.		he KBEN Courte	•		b.	Knowledgeabl	le	Ó	c. Professional	
3.	comm		niner atte	entive t	o the	candidate's p		ance? (F No	Please provide additional inform	nation in
4.	Did th	e Exam				ssessment and omments)	d treat		requested by the candidate? (F	Please
5.	inform	e Exam nation in Yes			on ad	equately prepa	are you b.		r role today? (Please provide a	dditional
Comm	ents/R	ecomme	ndation	s: (Add	litiona	al space on ba	ck)			

### Appendix O

# KANSAS BOARD OF EMERGENCY MEDICAL SERVICES EXAMINER SURVEY

This is an anonymous evaluation of your experiences today. The Kansas Board of EMS will use this information as part of the examination quality improvement process.

### Thank You

	Kansas Board of EIVIS
Exam Date:	Exam Location:
Circle answers or fill in the blank f  1. Your examination station t  a. Medical	
Was the KBEMS Rep:     a. Courteous	b. Knowledgeable c. Professional
Were the Assistant and Painformation in comments)     a. Yes	atient attentive to the candidate's performance? (Please provide additional b. No
Did the Simulated Patient     (Please provide additional     a. Yes	respond to candidate questions and assessment findings when requested? information in comments)  b. No
<ol><li>Did the Exam Staff Orienta information in comments) a. Yes</li></ol>	ation adequately prepare you for your role today? (Please provide additional b. No
Comments/Recommendations: (A	additional space on back)